



PARTICIPANT'S RIGHTS/INFORMED CONSENT

HEALTHY FAMILIES-LA CROSSE ensures that our participants give informed consent to our services and that the following rights of our participants are protected:

- The right to services under conditions that support individual personal liberty. - The right to ongoing participation in the planning of services to be provided to meet your interests and goals.
- The right to choose services, and to decline participation in any portion of the program.
- The right to access one's own records.
- The right to referral, as appropriate, to other services at any time.
- The right to offer input into services provided by the program.
- The right to expect that any personal information will be treated as confidential and will not be disclosed without your consent. An exception being if you or your child is in danger. This includes mandated reporting of possible abuse or neglect, so that you'd receive additional support to help keep your child safe and healthy.
- The right to end services at any time, since participating in Healthy Families is voluntary.

Participant Name / Participant Signature

Date

Family System Specialist Signature

Date

For questions or concerns regarding the nature of the service we are providing, feel free to call our office. The phone number is 785-0001, ext. 262.

For any grievance, please call our Grievance Officer, Rich Petro. He may be contacted by calling 785-0001, ext. 327. Or you may send a letter to: Family & Children's Center 1707 Main Street La Crosse, WI 54601 Attn. Rich Petro. He will reply to your concern within 10 working days.